

# How do I know if I'm on the most current version of my IDI product?

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Are you logging onto a website via a browser, or are you clicking on an application installed on your computer to run Time Bank?

If you are logging into one of our IDI hosted web-based solutions, such as Time Bank Online ([www.timebankonline.com](http://www.timebankonline.com)), you are on our current version, and you will receive free upgrades at no cost to you as part of the recurring fee for SaaS.

For premise-based Time Bank users, if you are currently clicking on a locally-installed legacy Time Bank application, Time Bank v. 3, that was launched in 1998, that product has been sunsetted as of 12/31/18. Prior to that date, we attempted to reach out to over a thousand clients over a two-year period to notify everyone that their product was becoming obsolete and at risk of failure due to very old internal technical components.

However, because of the nature of the locally installed software where we often didn't hear from clients due to years of reliable use, in some cases we had no current contact information.

Throughout 2019 we provided one free post-sunset support case to any client still on our legacy product. As of 1/1/2020 we have ended all support for that product.

The good news is we do have a newer and better product to offer you.

You can reach out to our Sales Team at [sales@idesign.com](mailto:sales@idesign.com) to inquire about a solution through Time Bank Online.

Even if your legacy Time Bank is still working, it is in your best interest to reach out as soon as possible before your legacy application breaks and you are temporarily without a solution.

## ADDITIONAL RESOURCES:

[Time Bank Online Overview](#)

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