

TBO Users: When is ClickOnce being sunsetted?

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ClickOnce was used by Time Bank Online to access your local PC to read and write files. ClickOnce is old technology no longer supported by Microsoft. For security reasons, Time Bank Online will no longer support ClickOnce. In 2017 [Time Bank Transfer \(TBXfer\)](#) was developed to replace the ClickOnce functionality.

If you are currently using ClickOnce, you need to move to TBXfer as soon as possible.

ClickOnce will stop working during the fall of 2021. We will provide a specific end date soon, but it is in your best interest to make this switchover immediately rather than waiting until the day it no longer works.

Follow the steps below to determine if you're still using ClickOnce.

Step 1: Are you still using ClickOnce?

1. Open your Time Bank Online site
2. Select Support > Tools
3. On the right hand side of Site Information, check the Local Access setting. If it says "ClickOnce Deployment", you must update to TBXfer.

The screenshot shows the Time Bank Online configuration interface. At the top, there are three main tabs: 'RUN', 'CONFIGURE', and 'SUPPORT'. Under the 'CONFIGURE' tab, there are sub-tabs for 'Tools', 'IDI Support', and 'Documentation'. The 'Tools' sub-tab is selected. Below the navigation, there are sections for 'Configuration Updates', 'Options', 'Site Information', and 'Downloads'. In the 'Site Information' section, the 'Local Access: ClickOnce Deployment' setting is highlighted with a red box. Other visible information includes 'Time Bank Version: 4.4', 'Site Version: 7', and 'Config Version: 4.4.20160.1721'.

Step 2: Install and Test TBXfer.

- You can find a link to download TBXfer from [Here](#). (*You will most likely need the 64-bit version*).
- TBXfer must always be run as administrator before you attempt to process in Time Bank Online. You can find instructions for programming it to always run as administrator in the "TBXfer Disappears" section at the bottom of page 5 and 6 in the [Quick Guide](#).
- If you do not have admin privileges, you will need to follow the "Additional Steps for a non-admin user of a PC" instructions, on Page 3 of the [Quick Guide](#).

If additional assistance is needed with the setup, please contact IDI Support:

- Submit a support request ticket here: [IDI Support Form](#)
- Send an email to idisupport@adp.com
- Call 1-866-846-3226, option 2